

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY M.R. HIGGINS
QUESTION SUBMITTED ON MONDAY 15th FEBRUARY 2021
ANSWER TO BE TABLED ON MONDAY 22nd FEBRUARY 2021**

Question

Will the Minister advise members –

- (a) how the Hospital and Health service record the details of incidents involving injury to patients (whether in theatre, post-theatre, in wards, during transfer from one part of the hospital or health facilities to another or in post treatment or supportive services);
- (b) where any such records are kept, how patients can access them, and what restrictions on access to them, if any, there are;
- (c) what vetting or quality control, if any, is taken in compiling such reports to ensure their accuracy; and
- (d) what use is made of these records to ensure that lessons are learned?

Answer

- (a) Health & Community Services records patient safety incidents resulting in harm, no harm, or near misses on an application called Datix. Datix is a risk management system that is considered to be the industry standard. Datix is used by over 70% of the NHS and widely across the world by other health and non-health organisations.
- (b) Records can be made available via a 'Subject Access Request' by the individual to which the incident relates or by a person who has the verified authority (consent) of the individual to which the incident relates. A Subject Access Request is a right afforded under Data Protection (Jersey) Law 2018. Data that relates to other people (third parties) is restricted to protect their privacy, and records may be restricted should a medical professional consider the disclosure may cause harm to the individual or others should the information be disclosed.
- (c) All incidents reported are triaged daily in a standardised way to ensure they are categorised correctly, which supports data accuracy. Furthermore, nurses, doctors, allied health professionals and other clinical / non-clinical members of staff routinely complete investigations for all reported incidents where further checks are made to ensure accuracy.
- (d) All incident investigations require 'Lessons learned' and 'Actions taken (to reduce the likelihood of reoccurrence)' to be identified, documented and shared with wards/teams.